

COVID-19 Vaccine Information

National COVID-19 vaccine helpline

If you need information about COVID-19 vaccine.

Contact: Ministry of Health, Labor and Welfare
Phone number: (0120)761-770 9am to 9pm Everyday

COVID-19 vaccine side effects helpline

After getting a vaccine, you may have some possible side effects within one to two days. They are normal signs that your body is building protection and should go away in a few days. If you have any concerns, call the phone number below.

Contact: Kanagawa prefecture COVID-19 Side effects
Consultation Call Center
Phone number: (045)285-0719 24hours available

Contact for Ebina city local government

If you have any concerns about COVID-19 vaccine, ask COVID-19 Vaccine intelligence Unit.

- *The Pfizer vaccine requires two doses, 21 days apart.
Get your 2nd dose 3 or 4 weeks after your 1st dose at same location.
- * Now it's available to apply for Vaccination Certificate of COVID-19 after your 2nd dose at city office, 2nd floor, health promotion unit.

Contact: Ebina city local government,
COVID-19 Vaccine intelligence Unit
Phone number: (0570)097-050 9am to 5pm Everyday
COVID-19 vaccine helpline
(*Limited English language support)



If you have any concerns, we will help you! – Ebina city